

PestNetOnline

Proof Of Service

Proof Of Service is the simplest PestNetOnline model, and is designed to provide top level information only. This level is suitable for customers who do not need in depth, detailed information about their pest control, but simply need to be aware of pest activity or outstanding recommendations on their site. Although all PestNetOnline models can be adapted to multi site users, Proof Of Service is intended for single site customers.



Features		
Barcode per site	All information is gathered against one site level barcode. Multiple records can be recorded against each site, maintaining transparency of Rentokil's visits, but all data is summarised, i.e. pest activity by species is recorded for the whole site, not for each pest detector location.	✓
Visit detail and information	Our technicians will capture data about visits, pest activity, recommendations, tasks and preparations but no detail will be given about specific locations.	✓
Preparations	Proof Of Service only reports Preparations data as a total for a site. For example, if 10 pest detectors were filled with 10 grams of rodent bait, then PestNetOnline will display the site total of 100 grams of bait. PestNetOnline also provides the safety data sheets for each pesticide.	✓
Site plans	Site plans display every single pest detector across your site. This means that you can immediately see how well your site is covered and identify any areas suffering from infestations.	X
Audit checklist	Key audit information has been summarised on a single page, simplifying your audit process. The page consists of audit documents, site plans, links to pest data pre-filtered to a 12 month audit period and a variety of charts highlighting pest activity, visits and recommendations.	X
Analysis	Three chart options allow you to display data across fixed or custom time periods for entire pest families, i.e. rodents, individual pest species, i.e. mice or to compare two different time periods to track seasonal trends. Multi site users have a fourth chart that enables them to compare pest activity across their entire estate.	X
Reports	Reports are created by you to your specifications and are delivered by e-mail either as a spreadsheet or PDF. You can run reports on pest activity, recommendations, tasks and visits and can choose to run them once now, once in the future or schedule them at regular dates to suit you. Reports can also be e-mailed to non PestNetOnline users.	X

PestNetOnline

Issue Alert

Issue Alert is a very simple PestNetOnline model, and is designed to provide top level information only. Similar to Proof Of Service, this level is also suitable for customers who do not need in depth, detailed information about their pest control, but simply need to know when there is pest activity or outstanding recommendations on their site.

This level is designed for multi site users who have a large portfolio of sites to manage. Data is still recorded against single site barcodes, but you have the added feature of Reports. This tool can be used to extract data across any part of your portfolio making it easier to highlight and manage problem sites.



Features		
Barcode per site	All information is gathered against one, site level, barcode. Multiple records can be recorded against each site, maintaining transparency of Rentokil's visits, but all data is summarised, i.e. pest activity by species is recorded for the whole site, not for each pest detector location.	✓
Visit detail and information	Our technicians will capture data about visits, pest activity, recommendations, tasks and preparations but no detail will be given about specific locations.	✓
Preparations	Issue Alert only reports Preparations data as a total for a site. For example, if 10 pest detectors were filled with 10 grams of rodent bait, then PestNetOnline will display the site total of 100 grams of bait. PestNetOnline also provides the safety data sheets for each pesticide.	✓
Site plans	Site plans display every single pest detector across your site. This means that you can immediately see how well your site is covered and identify any areas suffering from infestations.	X
Audit checklist	Key audit information has been summarised on a single page, simplifying your audit process. The page consists of audit documents, site plans, links to pest data pre-filtered to a 12 month audit period and a variety of charts highlighting pest activity, visits and recommendations.	X
Analysis	Three chart options allow you to display data across fixed or custom time periods for entire pest families, i.e. rodents, individual pest species, i.e. mice or to compare two different time periods to track seasonal trends. Multi site users have a fourth chart that enables them to compare pest activity across their entire estate.	X
Reports	Reports are created by you to your specifications and are delivered by e-mail either as a spreadsheet or PDF. You can run reports on pest activity, recommendations, tasks and visits and can choose to run them once now, once in the future or schedule them at regular dates to suit you. Reports can also be e-mailed to non PestNetOnline users.	✓

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Standard

Standard is the first of the two 'zoned' levels. Using the Standard configuration, your site is divided into areas (zones) against which our technicians will record data. The zones each have an inspection point which will report information for that entire area of the site. This level enables you to identify specific areas of your site with pest activity or recommendations, but is not so in depth as to give you data from every single pest detector.

This level is suitable for customers who are conscious of pest control and need sufficient information to manage it, but do not need data in a format suitable for internal or external auditing.



Features		
Barcode per zone	Each area of your site is defined as a zone and installed with a single barcode – this is the inspection point for our technicians. Data from that entire area will be summarised against that inspection point, enabling you to identify areas at risk but not individual pest detectors.	✓
Visit detail and information	Our technicians will capture data about visits, pest activity, recommendations, tasks and preparations but no detail will be given about specific locations.	✓
Preparations	Standard only reports Preparations data as a total for a site. For example, if 10 pest detectors were filled with 10 grams of rodent bait, then PestNetOnline will display the site total of 100 grams of bait. PestNetOnline also provides the safety data sheets for each pesticide.	✓
Site plans	Site plans display every single pest detector across your site. This means that you can immediately see how well your site is covered and identify any areas suffering from infestations.	X
Audit checklist	Key audit information has been summarised on a single page, simplifying your audit process. The page consists of audit documents, site plans, links to pest data pre-filtered to a 12 month audit period and a variety of charts highlighting pest activity, visits and recommendations.	X
Analysis	Three chart options allow you to display data across fixed or custom time periods for entire pest families, i.e. rodents, individual pest species, i.e. mice or to compare two different time periods to track seasonal trends. Multi site users have a fourth chart that enables them to compare pest activity across their entire estate.	✓
Reports	Reports are created by you to your specifications and are delivered by e-mail either as a spreadsheet or PDF. You can run reports on pest activity, recommendations, tasks and visits and can choose to run them once now, once in the future or schedule them at regular dates to suit you. Reports can also be e-mailed to non PestNetOnline users.	✓

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Professional

Professional is the second of the two 'zoned' levels. Similar to Standard, your site is divided into areas but affords you more flexibility by allowing you to identify zones at higher risk from pest activity and to increase your data reporting accordingly. PestNetOnline has been designed so that it can be configured to the conditions of your site – a lower risk zone can be covered by a single barcode inspection point, but a higher risk zone may require each pest detector to be barcoded.

Professional is suitable for you if you have either internal audit requirements or high quality customer facing environments, i.e. you are conscious of risk and need a system that will help you manage it in line with your quality standards.



Features		
Barcode per zone	Each area of your site is defined as a zone and then assessed for risk from pest activity; each zone is then installed with the relevant number of barcodes. For a low risk zone, all data will be summarised against a single barcode, while a high risk zone will have barcodes installed on all pest detectors, increasing the level of detail available.	✓
Visit detail and information	Our technicians will capture data about visits, pest activity, recommendations, tasks and preparations for each zone. Whether the zone has a single barcode inspection point or multiple pest detectors, every barcode is scanned, maintained and has data recorded on every visit.	✓
Preparations	The amount of Preparation used is recorded at each barcode point, enabling complete accountability; PestNetOnline also provides safety data sheets for each pesticide.	✓
Site plans	Site plans display every single pest detector across your site. This means that you can immediately see how well your site is covered and identify any areas suffering from infestations.	✓
Audit checklist	Key audit information has been summarised on a single page, simplifying your audit process. The page consists of audit documents, site plans, links to pest data pre-filtered to a 12 month audit period and a variety of charts highlighting pest activity, visits and recommendations.	X
Analysis	Three chart options allow you to display data across fixed or custom time periods for entire pest families, i.e. rodents, individual pest species, i.e. mice or to compare two different time periods to track seasonal trends. Multi site users have a fourth chart that enables them to compare pest activity across their entire estate.	✓
Reports	Reports are created by you to your specifications and are delivered by e-mail either as a spreadsheet or PDF. You can run reports on pest activity, recommendations, tasks and visits and can choose to run them once now, once in the future or schedule them at regular dates to suit you. Reports can also be e-mailed to non PestNetOnline users.	✓

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High Dependency

High Dependency offers you the complete PestNetOnline package with total pest control coverage and full access to all online tools. Each individual pest detector on your site will be installed into PestNetOnline, delivering uniquely detailed information to help you to proactively manage pest control on your site and to demonstrate compliance to external agencies.

High Dependency has been configured to meet the needs of audited customers who need a high level of detail and traceability. Features such as detector level reporting, reports and the audit checklist will ensure that you have all of the information that you need, stored in a safe, secure location, available 24/7 and ready for audit.



Features		
Barcode per detector	Each pest detector has a barcode against which our technicians record location specific information with a PDA. Data this detailed enables accurate analysis and reporting.	✓
Visit detail and information	Our technicians will capture data about visits, pest activity, recommendations, tasks and preparations against each individual pest detector. Each detector is scanned, maintained and has data recorded against its barcode on every single visit.	✓
Preparations	The amount of Preparation used at each location is recorded individually enabling complete accountability; PestNetOnline also provides safety data sheets for each pesticide.	✓
Site plans	Site plans display every single pest detector across your site. This means that you can immediately see how well your site is covered and identify any areas suffering from infestations.	✓
Audit checklist	Key audit information has been summarised on a single page, simplifying your audit process. The page consists of audit documents, site plans, links to pest data pre-filtered to a 12 month audit period and a variety of charts highlighting pest activity, visits and recommendations.	✓
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Analysis	Reports are created by you to your specifications and are delivered by e-mail either as a spreadsheet or PDF. You can run reports on pest activity, recommendations, tasks and visits and can choose to run them once now, once in the future or schedule them at regular dates to suit you. Reports can also be e-mailed to non PestNetOnline users.	✓